

Texas A&M University-Kingsville
Crisis Management Team

Summary of Comments from the Web

1. Crisis Team did a Good Job. Kept the community well informed and updated on time and efficiently.
2. I, for one, appreciate the information provided to us on a very timely basis. I also appreciated the calm and orderly approach that was taken.
3. You guys did great!
4. If faculty, students, and staff are kept from being on campus, you have also decreased the chance these people will get information through their email accounts. Not all people have Internet access at home. I understand there is a liability with allowing people on campus during a crisis; however, I feel the paranoia associated with Katrina caused the administration to evacuate campus prematurely. What other media outlets were utilized to make TAMUK faculty and students aware of the hurricane? Could university officials possibly work with local banks to post warnings and updates on the scrolling billboards, which usually post time/temperature? Just something to think about next time around.
5. I wanted to say that The Crisis Management Team did an excellent job in informing all students and everyone in the dorms on conditions regarding Rita. I felt informed, when times when panic was in the loom. Every hour I check the TAMUK website, which help to inform me on further actions that I took. Thank you, and a job well done.
6. Thanks for all of your efforts with Hurricane Rita. Having worked before at an institution, which provided little if any information about weather conditions, the detailed information provided by the crisis management team was greatly appreciated.
7. I am very appreciative of the crisis management team working long hours to keep us safe and informed. Congratulations on a good job. It's my understanding that the city officials failed to notify you of a mandatory evacuation after the close of business on Wednesday. Although it was their failure and not yours, I might suggest that in the future you remind them that they affect a lot of people and it would be nice to have the notice go out before the close of business, if possible.