FALL 2006 CIRP SUPPLEMENTAL QUESTIONS

Please FILL IN YOUR ANSWERS on this page and enclose this page with your CIRP survey.

Are you currently working while attending school?

- Yes: 31.2%; 188
- No: 68.8%; 414

Did either of your parents or legal guardians graduate from college?

- No: 57.8%; 344
- Yes: 42.2%; 251

Were you accepted at any other colleges or universities?

- Yes: 61.3%; 291
- No: 38.7%; 184

If yes, how many were you accepted to?

- 2 or 3: 54.7%; 228
- 1: 30.2%; 126
- 4 or 5: 10.8%; 45
- More than 5: 4.3%; 18

Up to this point, how satisfied are you with your overall campus experience at TAMUK?

- Satisfied: 54.8%; 333
- Very satisfied: 33.7%; 205
- Indifferent: 9.2%; 56
- Very dissatisfied: 0.7%; 4

What do you think the chances are that you will fail one or more courses while in college?

- Very little chance: 49.7%; 302
- No chance: 30.3%; 184
- Some chance: 17.8%; 108
- Very good chance: 2.3%; 14

Do you plan to receive a degree at this institution?

- Yes: 76.6%; 458
- Uncertain: 18.2%; 109
- No: 5.2%; 31

If yes, was it easy to find the information you wanted?

- Yes: 89.3%; 525
- No: 10.7%; 63
Please tell us how many times you have used the following offices/services and rate your satisfaction with them.

How many times have you been to:

How satisfied were you with:

<table>
<thead>
<tr>
<th>Financial Aid</th>
<th>47.8%; 293 3 or more</th>
<th>33.9%; 208 1 - 2</th>
<th>18.3%; 112 0</th>
<th>Replies 613; Forms 614</th>
</tr>
</thead>
<tbody>
<tr>
<td>F.A.</td>
<td>60.5%; 335 Satisfied</td>
<td>11.6%; 64 Dissatisfied</td>
<td>22.2%; 123 Very satisfied</td>
<td>5.8%; 32 Very dissatisfied</td>
</tr>
<tr>
<td>Registrar's Office</td>
<td>63.1%; 385 1 - 2</td>
<td>21.0%; 128 0</td>
<td>15.9%; 97 3 or more</td>
<td>Replies 610; Forms 614</td>
</tr>
<tr>
<td>Registrar's</td>
<td>72.7%; 391 Satisfied</td>
<td>4.5%; 24 Dissatisfied</td>
<td>21.7%; 117 Very satisfied</td>
<td>1.1%; 6 Very dissatisfied</td>
</tr>
<tr>
<td>Admissions</td>
<td>64.1%; 391 1 - 2</td>
<td>22.6%; 138 0</td>
<td>13.3%; 81 3 or more</td>
<td>Replies 610; Forms 614</td>
</tr>
<tr>
<td>Business Office</td>
<td>58.3%; 356 1 - 2</td>
<td>21.8%; 133 0</td>
<td>20.0%; 122 3 or more</td>
<td>Replies 611; Forms 614</td>
</tr>
<tr>
<td>School Relations</td>
<td>66.4%; 401 0</td>
<td>25.7%; 155 1 - 2</td>
<td>7.9%; 48 3 or more</td>
<td>Replies 604; Forms 614</td>
</tr>
<tr>
<td>University College</td>
<td>39.6%; 239 1 - 2</td>
<td>30.3%; 183 0</td>
<td>30.0%; 181 3 or more</td>
<td>Replies 603; Forms 614</td>
</tr>
<tr>
<td>Department</td>
<td>Satisfied</td>
<td>Very satisfied</td>
<td>Dissatisfied</td>
<td>Very dissatisfied</td>
</tr>
<tr>
<td>--------------------</td>
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<td>----------------</td>
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<td>-------------------</td>
</tr>
<tr>
<td>Bookstore</td>
<td>78.4%; 480</td>
<td>20.1%; 123</td>
<td>1.5%; 9</td>
<td>0</td>
</tr>
<tr>
<td>University Police</td>
<td>56.0%; 342</td>
<td>39.1%; 239</td>
<td>4.9%; 30</td>
<td>3 or more</td>
</tr>
<tr>
<td>Academic Advisement</td>
<td>46.7%; 284</td>
<td>40.3%; 245</td>
<td>13.0%; 79</td>
<td>3 or more</td>
</tr>
<tr>
<td>Admissions</td>
<td>72.3%; 387</td>
<td>23.6%; 126</td>
<td>2.8%; 15</td>
<td>Dissatisfied</td>
</tr>
<tr>
<td>Bus. Office</td>
<td>70.0%; 383</td>
<td>23.2%; 127</td>
<td>5.5%; 30</td>
<td>Dissatisfied</td>
</tr>
<tr>
<td>School Rel.</td>
<td>78.1%; 329</td>
<td>19.5%; 82</td>
<td>1.4%; 6</td>
<td>Dissatisfied</td>
</tr>
<tr>
<td>Univ Coll</td>
<td>71.7%; 354</td>
<td>26.5%; 131</td>
<td>1.0%; 5</td>
<td>Dissatisfied</td>
</tr>
<tr>
<td>Books</td>
<td>59.6%; 355</td>
<td>28.2%; 168</td>
<td>9.7%; 58</td>
<td>Dissatisfied</td>
</tr>
</tbody>
</table>
UPD

69.5%; 358 Satisfied 4.3%; 22 Dissatisfied
23.5%; 121 Very satisfied 2.7%; 14 Very dissatisfied

Replies 515; Forms 614

Advisement

65.9%; 319 Satisfied 5.0%; 24 Dissatisfied
27.7%; 134 Very satisfied 1.4%; 7 Very dissatisfied

Replies 484; Forms 614

Other side please

Thank you for your input!

Hours per week?

50.0%; 208 None 8.9%; 37 21 - 30 7.5%; 31 More than 30
23.6%; 98 10 - 20 8.4%; 35 Less than 10 1.7%; 7 Vary

Replies 416; Forms 614

Have you ever seen the TAMUK Homepage?

99.3%; 584 Yes 0.7%; 4 No

Replies 588; Forms 614

Thank you for your assistance!

Comments?

- I AM A NON-TRADITIONAL AND THIS COLLEGE MAKES IT HELPFUL TO RAISE A FAMILY AND ATTEND SCHOOL AS WELL.
- THEY COULD HOLD MORE SOCIAL EVENTS CONCERTS ETC.
- CUSTOMER SERVICE IN MANY OF THE OFFICES IS TERRIBLE
- OVERALL ITS A GOOD SCHOOL, BUT THERE ARE SOME AREAS THAT NEED WORK
- DURING HOGGIE DAYS, THE THING THAT BOtherED ME WAS MY ADVISOR SONIA. I FORGOT HER LAST NAME. SHE WAS ABSOLUTELY NO HELP AND MADE THINGS DIFFICULT FOR ME
- NONE OTHER THEN PUT A CALENDAR ON THE WEB PAGE
- FINANCIAL AID OFFICE NEEDS DRASTIC IMPROVEMENT! THEY ARE SLOW! THEY GIVE YOU INCORRECT INFORMATION. THEY GIVE YOU THE RUN AROUND!
- I'M A 5TH YEAR SENIOR
- WE NEED MORE PARKING SPACE CLOSER TO CLASS CAUSE TEACHERS GET MAD WHEN WE'RE LATE AND DON'T HAVE BOOKS
- THE BEST DECISION I'VE MADE IN MY LIFE!!
- EHH
- THE FLOODING REALLY SUCKS WHEN WALKING TO CLASS
- GO HOGS!
- I LIKE IT HERE!
- I LOVE TAMUK! I LOVE MY COLLEGE LIFE!
- I LOVE THIS UNIVERSITY COLLEGE
- EVERYONE HAS BEEN QUITE HELPFUL
GO HOGS!!
PERSONALLY, EVERYTHING THAT COULD GO WRONG, WENT WRONG WITH ME. PEOPLE ARE SOMETIMES RUDE AND INCORRECT OR CAN CARELESS. THE PROFESSOR ARE GREAT, BUT YOU LACK REAL HELP IN THE FINANCIAL AID OFFICE.
I AM VERY HAPPY WITH MY CHOICE OF COLLEGE BECAUSE EVERYONE IS DEDICATED TO EDUCATION.
FINANCIAL AID NEEDS MORE WORKERS! THINGS JUST AREN'T GETTING DONE QUICK ENOUGH.
YAY HOGGIES!
REGEISTRATION WAS EASY-I ATTEND SWT NOW @ SAN MARCOS-THERE CLASS REGEISTRATION PROCESS WAS FRUSATRATING
NO COMMENTS BESIDES THE FOOD,THE CAFE COULD USE A LITTLE HELP
BETTER BEDS TO SLEEP ON
FINANCIAL AID SERVICES SUCKS
ALL EMPLOYEES, INSTRUCTORS & PERSONELL SEEM VERY CARING & HELPFUL
REMODELING WOULDN'T "HURT" THE CAMPUS
NOT SURE IF I FIT IN, TOO FAR AWAY FROM HOME.
GREAT SCHOOL
FINANCIAL AID OFFICE NEEDS DRASTIC IMPROVEMENT! THEY ARE SLOW! THEY GIVE YOU ...
THE CAMPUS IS GOOD BECAUSE IT IS SMALL.
I LOVE TAMUK! I LOVE MY COLLEGE LIFE!
NO
BEAUTIFUL CAMPUS AND ACADEMICALLY GOOD INSTITUTION!! ORGANIZATION IS BADLY NEEDED. INFO IS NOT READILY AVAILABLE.
DON'T LIKE DORMS, UNCOMFORTABLE AND CRAMPED.
THE CIS OFFICE NEEDS MORE HELP. I WAS ON HOLD FOR 20 MINUTES AND THEN HUNG UP ON. THE PHONE LINE WAS BUSY FOR LIKE AN HOUR AND THEY DON'T EVER ANSWER IT.
THIS WAS MY FIRST CHOICE AND I APPLIED EARLY AND GOT ACCEPTED BEFORE I HAD APPLIED ELSEWHERE
ITS HARD TO FIND THINGS ON THE WEB SITE
GO HOGS GO!
1
NO SURVEYS SHOULD BE GIVEN TO STUDENTS.
CREATE STRONGER PROGRAMS SO PEOPLE FINISH HERE. HOWEVER NUMBER OF HOURS IT TAKES TO GRADUATE.
BORING
GOOD PROFESSORS, SMALL CLASSES WHICH ALLOW FOR ONE ON ONE ATTENTION, VERY PLEASED WITH MY STAY AT TAMUK
A VERY GREAT SCHOOL
I ASKED THE FINANCIAL AIDE OFFICE WHERE MY SCHOLARSHIP FROM THE MUSIC DEPT. IS, AND THEY COULDN'T TELL ME? THEY WERE RUDE AND UNHELPFUL.
PEOPLE IN FINANCIAL AID ARE VERY RUDE, SARCASTIC, AND MAKE YOU FEEL WORTHLESS!
ITS COOL
ADMISSIONS, THE REGISTRARS, AND THE PHYSICS STAFF HAVE ALL BEEN VERY HELPFUL, BUT THE BOOK STORE SUCKS (PRICES ARE APPROX. 1 ORDER OF MAGNITUDE HIGHER THAN WAL*MART ON ITEMS AVAILABLE AT BOTH. ALSO, DESPITE KNOWING IN ADVANCE HOW MANY PEPELE ARE IN EACH CLASS, WHAT EACH CLASS NEEDS, THEY NEVER HAVE ENOUGH OF ANYTHING FOR EACH SEMESTER'S CLASSES, HOW THE HECK DOES THAT WORK?)
THE SURVEY ASKED TOO MANY QUESTIONS!!
GREAT SCHOOL
IT'S GREAT.
TOO MANY BUGS (BIG BUGS)
I'M REALLY ENJOYING THE CAMPUS ATMOSPHERE AND THE FACULTY AND STAFF. THE
STAFF WAS VERY HELPFUL AS I ASKED QUESTIONS TO ANY PROBLEM ON CAMPUS. THANKS!

- THIS SCHOOL IS EXTREMELY SLOW AND UNORGANIZED IN PROCESSING AND AWARDING FINANCIAL AID. STUDENTS DON'T HAVE TIME TO BE GETTING EMERGENCY LOANS FOR BOOKS AND TUITION ALSO TO BE WORRYING ABOUT IF THEY WERE EVER AWARDED.
- FINANCIAL AID NEEDS TO BE A BIGGER HELP. LOTS OF PEOPLE THERE BUT THEY REALLY CAN'T HELP YOU.
- NEED MORE FINANCIAL AID
- EVERYONE ON THIS CAMPUS ARE VERY HELPFUL.
- THANK YOU AND I'M OUT C YA!!
- GLAD I COULD HELP YOU PEOPLE WITH THIS SURVEY
- YOUR EMPLOYEES NEED A HIGHER LEVEL OF CUSTOMER SERVICES SKILLS AND WORK ETHIC. IN ADDITION YOU PEOPLE NEED TO LEARN HOW TO EXPEDITE IMPORTANT MOTIONS:FINANCIAL,ACADEMIC, EVERYTHING AS A MATTER OF FACT.
- I LOVE IT HERE. I HOPE TO ACHIEVE MY DEGREE, I CANNOT FAIL. I NEED TO STUDY ORE. IT WAS OVER WHELMING AT FIRST, BUT NOW I'M FOCUSED & I HOPE TO MAKE RHE BEST O FMY EXPERIENCE. THANK YOU VERY MUCH, LARRY GARZA
- I DO ENJOY BEING HERE, AND LEARNING.
- IF I WOULD HAVE KNOW TEST SCORES WERE GOING TO GO BY SAT/ACT I WOULD NOT OF COME HERE. I WOULD HAVE STAYED AT DEL MAR WHERE I TOOK REAL CLASSES!
- FEELS LIKE HOME
- NEED MORE ACTIVITEIES
- IT HAS BEEN A GOOD EXPERIENCE
- KEEP UP GOOD WORK
- IT BEATS BEING HOME
- ITS A GREAT CAMPUS
- THIS WAS TOO LONG
- I HATE SURVEYS!!
- BETTER FOOD IN CAFETERIA (BREAKFAST)
- WEBSITE NEEDS HELP FROM JACOB NIELSON FAST! HIV/DIABETES TEST ARE HARD FOR FULL TIME STUDENTS WITH ON CAMPUS JOBS. THEY NEED TO BE OPEN AFTER 5PM.
- I BELIEVE TAMUK WILL HELP ME BECOME THE EDUCATOR I DREAM OF BECOMING!
- I'VE LIVED HERE IN KINGSVILLE MY WHOLE LIFE, I STAYED WITH GOOD REASONS AND I'M GLAD I DID, EVEN THOUGH ALL I WANTED WAS TO GET OUT.
- NO THANKS.
- IT'S A SMALL CAMPUS AND EASY TO NAVIGATE.
- OVERALL, I AM SATISFIED, HOWEVER, I FEEL THE SOCI 1201 CLASS IS NOT HELPING AND NOT NECESSARY FOR ME.
- AS EACH DAY GO BY THE MORE I LIKE THE SCHOOL!! GO JAVELINAS!!
- RESIDENCE HALLS AND SHOWERS COULD USE A LOT OF WORK.
- NEED MORE TO DO.
- NEED MORE ENTRANCES TO THE DORMS AND NEED TO MAKE SURE THAT STUDENTS CLASSES LIKE FROM 5 PM-7 PM CAN EAT DINNER BEFORE THEN. IT STARTS AT 5 PM! RESIDENCE HALL LIFE ALMOST REALLY SUCKS.
- REGISTRATION WAS VERY, VERY DISORGANIZED. I SPENT THE MAJORITY OF THE TIME PLAYING GAMES RATHER THAN REGISTERING WHICH TOOK A VERY VERY LONG TIME.
- I LIKE THE LOVING ATMOSPHERE. THIS SCHOOL IS VERY FRIENDLY AND HELPFUL.
- YEAH!
- GREAT UNIVERSITY.
- NOT ENOUGHT FINANCIAL AID PROVIDED TO STUDENTS WHO DID NOT QUALIFY FOR GRANTS LOANS,ADMINISTRATION SEEM VERY UNORGANIZED AND UNHELPFUL.
- I AM NOT AN 18 YEAR OLD STUDENT BUT I GET TREATED LIKE ONE BY YOUR STAFF.
- TESTING CENTER NEEDS IMPROVMENT!HOGGIES DAYS IS A WASTE OF TIME, I RECEIVED NO HELP!
- GREAT, FRIENDLY, HELPFUL...KEEP IT UP! GOD BLESS THIS SCHOOL!
• IT'S A GREAT SCHOOL!
• OVERALL THE SCHOOL IS OK., BUT THE FINANCIAL AID DEPT. WASN'T THAT MUCH HELP.
• IT'S GREAT!
• GREAT COLLEGE!

Figure 1: