Common Holds FAQ

The following is not a complete entire list of possible holds, but the most common. Please follow the instructions to get the specific hold removed. Contact you Academic Advisor for any holds you are unsure about.

"**No Web Registering; See Advisor: See Student Success Advisor**": First semester transfers and freshmen MUST see you academic advisor. Please contact 361-593-4376 for assistance.

"See Advisor: Advising for under 30-45 **SCH":** You must be advised by your academic advisor. Please contact 361-593-4376 for assistance.

"Past due student account UNDER \$500": You currently owe money on your account (but less than \$500). You should be able to register for courses. Please contact the Business Office at https://www.tamuk.edu/finance/financial-services/business-services/student/index.html to resolve this debt.

"Past due student account OVER \$500": You currently owe TAMUK more than \$500 on your account. You are blocked from registering until this debt is resolved. You should contact the Business Office <u>https://www.tamuk.edu/finance/financial-services/ business-services/student/index.html</u> to resolve this debt. Once this is resolved, then you can register for your classes. Please resolve this as soon as possible, as you want to register while there are still many classes available.

"Student Athlete": CURRENT student athletes you must speak with your coach & Hanna Lantz at 361-593-2155.

"Academic standing prohibits registration": Your institutional GPA is under 2.0; you may wait until grades post to see if you are over 2.0; sit out a semester if your GPA remains under 2.0, or begin Enforced Withdrawal Appeal Process. Please contact your advisor for assistance.

Bacterial Meningitis Notification: The State of Texas has mandated Bacterial Meningitis information be provided. Upon signing into Blue and Gold, students will be provided some generic information about Bacterial Meningitis and a link to a website regarding the disease. To proceed with registration, students must check a box and click submit, which will acknowledge that they have received the information.

Admission File Incomplete - Documents missing. This is more than likely what you will see if you are missing a transcript. Please contact admissions at 361-593-2315 for assistance.

No Financial Agreement - Upon signing into Blue and Gold for the first time prior to orientation, students will be provided with some information about their responsibility for taking care of payment arrangements. Once the student acknowledges it, then the hold will be removed.

TSI Hold - Needs TSI scores - Student is missing TSI scores. Student must sign up for TSI assessment to be able to register for next semester. Contact advisor at 361-593-4376 if you have any additional questions.

International Student Orientation Hold - New international students needs to contact OISSS at OISSS@tamuk.edu or by phone at 361-593-3317 to have hold temporarily lifted until they can complete the orientation. Students will not be able to register for classes until this is taken care of with OISSS.

Proof of Insurance Hold - New international students needs to contact OISSS at OISSS@tamuk.edu or by phone at 361-593-3317 to have hold temporarily lifted. Students will not be able to register for classes until this is taken care of with OISSS.

Check-in with OISSS - New students are to either email OISSS at OISSS@tamuk.edu or call them at 361-593-3317 to have this hold cleared.

Unsuccessful Registration - You may see "Registration Add Errors" and below that line you will see the reason for the unsuccessful registration. These registration errors may include duplicate course error, time conflict error, or department permission error, etc. Seek assistance, select another section or select another course