#### Texas A&M University – Kingsville Department of Educational Leadership and Counseling EDCG 5364 "Crisis Counseling" (3 Semester Hours) Online/Hybrid Format Spring Semester, 2021 (Note: This syllabus is subject to revision by the professor)

Instructor: Karen Furgerson, Ph.D., LPC-S Office: Rhode Hall, # 132 Phone: 361-593-3015 cell: 361-522-5527 E-mail address: karen.furgerson@tamuk.edu Office Hours: Wednesdays 1:00pm-6:00pm and Class schedule: ONLINE

**Catalogue Description:** This course will review crisis counseling techniques related to a variety of crisis situations that may occur within families and with individuals in mental health agencies and school settings. Students will learn the foundations of successful crisis intervention to assist in prevention and encourage personal growth and coping following a crisis experience. Issues related to family violence and other issues of trauma will be discussed. Students will participate in lecture and online discussion. For course credit, you *must* attend both online discussions and class.

Rigor Statement: This course is designed to--

- > provide content knowledge beyond the undergraduate level,
- > make maximum use of modern technology and other available resources,
- emphasize the analysis and synthesis of information and should expand the student's knowledge base and prepare the student for the job market at a more advanced level than those with baccalaureate degree.
- provide knowledge of scholarly writing techniques and of research methodologies appropriate to the discipline, and
- > prepare the student for pursuing more advanced degrees.

#### **Required Text:**

Jackson-Cherry, L. R. & Erford, B. T. (2013). *Crisis assessment, intervention and prevention (2nd ed.).* Upper Saddle River, NJ: Pearson Education.

#### **Recommended Text:**

Juhnke, G. A., Granello, D. H., & Granello, P. F. (2011). Suicide, self-injury, and violence in the schools: Assessment, prevention, and intervention strategies. Hoboken, NJ: Wiley.

#### **Course Requirements and Evaluation**

Students will be expected to participate on a weekly basis in the online environment and in person as scheduled. Online participation constitutes "virtual attendance." Students will be graded on this weekly online participation as well as the following:

1. **Online Attendance/Discussion Board for a total of 30% of your final grade.** Each student will provide a) a reaction to the topic by attaching a word document and b) a response to at least two other students' reactions. These reactions will be due by 11:59pm on each Thursday for the week we post. Your responses are due by 11:59pm on each Monday following each of the weeks we post. For example: If I post the discussion board topic on Monday 8/28, you are to post your reaction by Thursday 8/31 and your two student responses by Monday 9/04. Then we repeat as I will post the next discussion board topic on Monday 9/04. The initial reaction and two responses to your classmates will be graded based on the rubric in this syllabus.

2. Reflection Papers (2 total, 5% each (10% total)). Personal reflection papers are an opportunity for you to reflect on your thoughts and emotions about the readings and/or class (e.g., lecture, activities, speakers, etc.) and are an avenue for personal and professional growth. Effective crisis intervention requires that you must know yourself and what personal "issues" that might come up for you. They are <u>not research papers</u> and do not require a trip to the library or academic citations and references. Instead they are about you and your emotional reactions and thoughts as you look inside yourself. These are designed to identify and explore personal attitudes, values, and behaviors that can impede or enhance the counseling experience with your clients. They will be graded on both quality and quantity of self-reflection. Do not just cognitively discuss what we covered in class or what the author states. Papers should be 3-5 pages.

- Papers must be typed in Times New Roman 12 following APA 6<sup>th</sup> edition. (<u>Please</u> see the APA 6<sup>th</sup> Edition Guidelines handout I have included.)
- The body of the reflection paper should be 3-5 pages long, double spaced, not including the references or title page. Please cite at least 3 academic references.
- Writing should use formal language and correct spelling and punctuation
- Topics reflected upon may include any information covered in class or in the reading from the beginning until now
- Papers may take 1 or 2 topics and examine them deeply, or more topics examined in less detail
- When writing, please address the following:
  - What differences have you discovered between standard counseling skills and crisis counseling?
  - What new things have you learned about crisis counseling and interventions?
  - How has your learning affected preconceptions or misconceptions you brought with you into class?
  - How does your learning affect your awareness of your counseling skills in relation to crisis counseling?
  - Will what you have learned change your professional perspective and practice in the future?

Ultimately writing these papers encourages you to find what is meaningful to you and thus it adds value to your learning. **Do not** simply outline or summarize the material we have covered. I want to know what the material means to you.

#### 3. Midterm and Final *Exams (40%):*

The exams will be in a multiple choice, and brief essay format. These exams will be given in class during the midterm (20 %) and final (20 %) weeks.

#### 4. Crisis Research Paper and Intervention Planning (20%)

Students will write a research paper utilizing your understanding of crisis work. (e.g., Treatment for Families of Homicide Victims). The body of the paper must be at least 8 pages (excluding title page and references). You should include a minimum of 8 articles from peer-reviewed journals in the paper. This paper must be typed, with 1 inch margins, and in APA format.

The paper must include the following sections denoted by APA headings:

- I. Title page
- II. Abstract (learning objectives)
- III. Introduction to special topic and population/intervention need
- IV. Brief literature review about previous research
- V. Connection between need and interventions (applying theory into practice, responding to the needs identified)
- VI. Implications for counselors
- VII. Implications for further research
- VIII. conclusion
  - IX. references

**Keep in mind the following as you write your paper** (1) Discuss potential issues that the person might need to address if referred for counseling – and why. (2) Discuss a person's attempt at coping with the crisis (whether effective or not), (3) Discuss an intervention model, (4) Identify potential resources needed.

Alignment of Program Learning Objectives to National and State Standards \*The table below should include alignment to standards relevant to the program.

2016 CACREP Standards specific to Crisis Counseling:

#### 2016 CACREP Standards

2.F.3.d.: theories and etiology of addictions and addictive behaviors 2.F.3.g.: effects of crisis, disasters, and trauma on diverse individuals across the lifespan 2.F.3.h.: a general framework for understanding differing abilities and strategies for differentiated interventions 2.F.5.m. crisis intervention, trauma-informed, and community-based strategies such as Psychological First Aid

5.C.1.b. theories and models related to clinical mental health counseling

5.C.2.a: roles and settings of clinical mental health counselors

5.C.2.f.: impact of crisis and trauma on individuals with mental health diagnoses

COURSE OBJECTIVES	S L O	ACTIVITIES	MEASUREMENT	CACREP
1. Students will be able to identify and define various crises, characteristics of crises, and common elements of the crisis resolution process as conceptualized within a number of crisis theories	5	Present PowerPoints for Required Readings: Chapters 1: Overview of Crisis Intervention Chapters 4: Essential Crisis Intervention Skills Chapter 5: Risk Assessment and Intervention: Suicide and Homicide Chapter 6: Understanding and Treating Substance Use Disorders with Clients in Crisis Chapter 10: Emergency Preparedness and Response in the Community and Workplace Chapters 11: Emergency Preparedness and Response in Schools and Universities In the Discussion Board forum, analyze following the case study of and answer the following questions: The Nguyens: A Natural Disaster Affects a Family System	Blackboard scenario reactions associated with presentation and chapter (See appendix for grading rubric.) Blackboard group discussions associated with presentation and chapter (See appendix for grading rubric.) Crisis Paper (See appendix for grading rubric. Crisis Paper (See appendix for grading rubric. Midterm Exam Score Reflection Papers Final Exam Score	<ul> <li>2.F.5.g. essential interviewing, counseling, and case conceptualizati on skills</li> <li>2.F.3.g. effects of crises, disasters, and trauma on diverse individuals across the lifespan</li> <li>2.F.5.C. theories, models, and strategies for understanding and practicing consultation</li> <li>2.F.5.k. strategies to promote client understanding of and access to a variety of community- based resources</li> </ul>

Vin and Li Nguyen are recent immigrants to the United States. They reside in a small town along the Gulf, where a number of other Vietnamese immigrants have settled. Like many new members of the community, the Nguyens are learning to speak, read, and write English and are hoping to become naturalized citizens of the United States someday. After arriving in the United States, the Nguyens invested all of their money in an old shrimp boat in order to support themselves by selling their daily catch to local seafood processing facilities. Recently, the shrimp boat was heavily damaged, and

the seafood processing facilities were destroyed by a hurricane. Subsequently, the Nguyens had no income for guite a while. With limited income and no health insurance, they relied on the county department of public health for prenatal care when Li became pregnant. Li's pregnancy progressed normally; however, her daughter was born with spina bifida. As you read this chapter, try to conceptualize the Nguyens'

**2.F.5.I.** suicide prevention models and strategies

#### 2.F.7.c.

procedures for assessing risk of aggression or danger to others, selfinflicted harm or suicide

**2.F.5.m.** crisis intervention, traumainformed, and communitybased strategies, such as Psychological First Aid.

**5.C.2.f.** impact of crisis and trauma on individuals with mental health diagnoses

## **5,D.2.h.** impact of crisis

and trauma on individuals with disabilities **5.C.1.b.** theories and models related to clinical

cituation according to the	mental health
situation according to the	
crisis models presented.	counseling
	5.C.2.I.
What stressors have	legal and
occured in the lives of the	ethical
Nguyens?	considerations
	specific to
Beyond the initial and	clinical mental
provoking stressor event,	health
are there additional	counseling
stressors that this family	<b>2.F.5.m.</b> crisis
must address?	intervention,
	trauma-
What additional	informed, and
information do you need to	community-
determine whether the	based
Nguyens are in crisis?	strategies,
	such as
What resources would you	Psychological
link this family to?	First Aid.
What factors will predict	
the outcome for this	
family?	
Respond to the following	
questions in the discussion	
board forum:	
Why do you think it is	
important to practice asking	
the question, "Are you	
having thoughts of	
suicide?"	
suicide!	
How do you feel about	
using the word suicide, or	
about looking someone in	
the eye and asking him or	
her directly about suicide?	
What are some other	
equally direct and	
nonjudgmental ways that	
nonjuuginentai ways that	

you could ask about someone's intention to self- injure?	
What has been your experience with suicide, both personally and professionally? Consider what you do and do not know about working with a client in a suicidal crisis or emergency. What more do you need to know before you work with a client who is suicidal?	
In the Discussion Board forum, analyze the scenario describing the information Janice (school counselor) and her client Mark's suicide ideation and answer the following questions:	
What should Janice do?	
What questions should she ask?	
What process should she follow?	
Are there any special	
considerations since they are in a school setting?	
are in a school setting:	
In the Discussion Board forum, analyze Sherry's	
In the Discussion Board forum, analyze Sherry's case and answer the	
forum, analyze Sherry's	

Does Sherry's experience	
meet the definition of	
sexual assault? Why?	
What are some of the	
additional problems Sherry	
might develop resulting	
from her sexual assault?	
Keeping these	
circumstances in mind, how	
would you proceed to work	
with Sherry?	
What are the legal and	
ethical guidelines that will	
drive your work with	
Sherry?	
Respond to the following	
questions in the discussion	
board forum:	
board forum:	
What are the advantages	
and disadvantages of closed	
and open questions in crisis	
situations?	
Discuss why counselors	
should avoid using leading	
questions and "why"	
questions.	
Respond to the following	
questions in the discussion	
board forum:	
A mental health counselor	
was called to the	
emergency room to assist	
with a client (an active drug	
user) who arrived in crisis.	
Discuss some of the issues	
the counselor may need to	

		consider to effectively manage this situation. Respond to the following in the discussion board forum: Identify the differences between Psychological First Aid (PFA) and Critical Incident Stress Management (CISM). Also, provide insight into which of these models you prefer and explain why. Would you choose a different method for a school or university setting than for a community setting? •Complete assigned readings and blackboard assignments and respond to the questions posed in the blackboard discussion and blogs. •Post two peer responses to enhance group discussions.		
2. Students will gain knowledge and skills for implementing self-care strategies to avoid burnout, compassion fatigue, and vicarious traumatization	2	Present PowerPoints for Required Readings: Chapters 2: Safety and Self-Care in Crisis Situations Respond to the following in the discussion board forum:	Blackboard scenario reactions associated with presentation and chapter (See appendix for grading rubric.) Blackboard group discussions associated with	<b>2.F.1.I.</b> self-care strategies appropriate to the counselor role

		To prevent secondary trauma or burnout, counselors should consider implementing self-care strategies. Please discuss the particular need for self care when dealing with crisis situations and what type of self care strategies you can use to keep your self healthy for yourself and your clients •Complete assigned readings and blackboard assignments and respond to the questions posed in the blackboard discussion and blogs. •Post two peer responses to enhance group discussions.	presentation and chapter (See appendix for grading rubric.) Crisis Paper (See appendix for grading rubric. Midterm Exam Score Reflection Papers Final Exam Score	
3. Students will gain knowledge and awareness to professional roles, functions, and relationships with other human services providers during crises	5	Share PowerPoint presentations for Chapters: In the Discussion Board forum, analyze the Nguyens' case and answer the following questions: The Nguyens: A Natural Disaster Affects a Family System Vin and Li Nguyen are recent immigrants to the United States. They reside in a small town along the Gulf, where a number of other Vietnamese immigrants have settled. Like many new members of the community, the Nguyens are learning to speak, read, and write	Blackboard scenario reactions associated with presentation and chapter (See appendix for grading rubric.) Blackboard group discussions associated with presentation and chapter (See appendix for grading rubric.) Crisis Paper (See appendix for grading rubric.	<ul> <li>2.F.3.g. effects of crises, disasters, and trauma on diverse individuals across the lifespan</li> <li>5.C.2.f. impact of crisis and trauma on individuals with mental health diagnoses</li> <li>5,D.2.h. impact of crisis and trauma on individuals with disabilities</li> </ul>

English and are hoping to become naturalized citizens of the United States someday. After arriving in the United States, the Nguyens invested all of their money in an old shrimp boat in order to support themselves by selling their daily catch to local seafood processing facilities. Recently, the shrimp boat was heavily damaged, and the seafood processing facilities were destroyed by a hurricane. Subsequently, the Nguyens had no income for quite a while. With limited income and no health insurance, they relied on the county department of public health for prenatal care when Li became pregnant. Li's pregnancy progressed normally; however, her daughter was born with spina bifida. As you read this chapter, try to conceptualize the Nguyens'	Reflection Papers Final Exam Score	5.C.1.b. theories and models related to clinical mental health counseling 2.F.5.k. strategies to promote client understanding of and access to a variety of community- based resources
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		What additional information do you need to determine whether the Nguyens are in crisis? What resources would you link this family to? What factors will predict the outcome for this family? Respond to the following questions in the discussion		
		<ul> <li>A mental health counselor was called to the emergency room to assist with a client (an active drug user) who arrived in crisis.</li> <li>Discuss some of the issues the counselor may need to consider to effectively manage this situation.</li> <li>Complete assigned readings and blackboard assignments and respond to the questions posed in the blackboard discussion and blogs.</li> <li>Post two peer responses to enhance group discussions.</li> </ul>		
4. Students will gain knowledge and awareness of standards of care for crisis intervention planning	5	Present PowerPoints for Required Readings: Chapters 1: Overview of Crisis Intervention Chapters 4:	Blackboard scenario reactions associated with presentation and chapter (See	<b>2.F.3.g.</b> effects of crises, disasters, and trauma on diverse individuals

and service delivery in	Essential Crisis Intervention	appendix for	across the
intended work settings	Skills		
intended work settings	SKIIIS	grading rubric.)	lifespan
	Chapter 6:	Blackboard group	2.F.3.h.
	Understanding and Treating	discussions	a general
	Substance Use Disorders	associated with	framework for
	with Clients in Crisis		understanding
	with clients in clisis	presentation and	Ŭ
	Chapter 10: Emorgency	chapter (See	differing abilities and
	Chapter 10: Emergency	appendix for	
	Preparedness and Response	grading rubric.)	strategies for differentiated
	in the Community	Crisis Paper (See	
	and Workplace	appendix for	interventions
	Chartens 11. Enganges	grading rubric.	E C 2 f immed
	Chapters 11: Emergency	9. aamg 1 avi ici	5.C.2.f. impact
	Preparedness and Response		of crisis and
	in Schools and Universities	Midterm Exam	trauma on
	Chapter 12: Military	Score	individuals
	Chapter 13: Military		with mental
	Deployment and	<b>Reflection Papers</b>	health
	Reintegration Issues		diagnoses
		Final Exam Score	5,D.2.h.
	In the Discussion Board		impact of crisis
	forum, analyze the		and trauma on
	Nguyens' case and answer		individuals
	the following questions:		with
			disabilities
	The Nguyens: A Natural		5.C.1.b.
	Disaster Affects a Family		theories and
	System		models related
			to clinical
	Vin and Li Nguyen are		mental health
	recent immigrants to the		counseling
	United States. They reside		2.F.5.k.
	in a small town along the		strategies to
	Gulf, where a number of		promote client
	other Vietnamese		understanding
	immigrants have settled.		of and access
	Like many new members of		to a variety of
	the community, the		community-
	Nguyens are learning to		based
	speak, read, and write		resources
	English and are hoping to		
	become naturalized citizens		
	of the United States		

	<ul> <li>someday. After arriving in the United States, the Nguyens invested all of their money in an old shrimp boat in order to support themselves by selling their daily catch to local seafood processing facilities.</li> <li>Recently, the shrimp boat was heavily damaged, and the seafood processing facilities were destroyed by a hurricane. Subsequently, the Nguyens had no income for quite a while. With limited income and no health insurance, they relied on the county department of public health for prenatal care when Li became pregnant. Li's pregnancy progressed normally; however, her daughter was born with spina bifida. As you read this chapter, try to conceptualize the Nguyens' situation according to the crisis models presented.</li> <li>What stressors have occured in the lives of the Nguyens?</li> <li>Beyond the initial and provoking stressor event, are there additional stressors that this family must address?</li> </ul>		
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determine whether the	
Nguyens are in crisis?	
What resources would you	
link this family to?	
What factors will predict	
the outcome for this	
family?	
Descendents the following in	
Respond to the following in	
the discussion board forum:	
iorum:	
Identify the differences	
between Psychological First	
Aid (PFA) and Critical	
Incident Stress	
Management (CISM). Also,	
provide insight into which	
of these models you prefer	
and explain why. Would	
you choose a different	
method for a school or	
university setting than for a	
community setting?	
In the Discussion Board	
forum, analyze the	
scenario describing the	
information Janice (school	
counselor) and her client	
Mark's suicide ideation and	
answer the following	
questions:	
What should Janice do?	
What questions should she	
ask?	

ocess should she
e any special ations since they chool setting?.
to the following s in the discussion rum:
re the advantages dvantages of closed n questions in crisis s?
why counselors void using leading s and "why" s.
to the following s in the discussion rum:
health counselor d to the cy room to assist ent (an active drug o arrived in crisis. ome of the issues selor may need to to effectively this situation te assigned and blackboard ents and respond to tions posed in the rd discussion and o peer responses ce group ns.

5. Students will be able to outline concerns and interventions specific to suicide, self-injury, violence, victimization, trauma, psychiatric illness, chemical dependency, and community-wide disasters Present PowerPoints for

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5

**Required Readings:** Chapters 4: Essential Crisis Intervention Skills

Chapter 5: Risk Assessment and Intervention: Suicide and Homicide

Chapter 6: Understanding and Treating Substance Use Disorders with Clients in Crisis

Chapters 7: Intimate Partner Violence

Chapters 8: Sexual Assault

Chapter 9: Sexual Abuse/Sexual Violence

In the Discussion Board forum, analyze the Nguyens' case and answer the following questions:

The Nguyens: A Natural Disaster Affects a Family System

Vin and Li Nguyen are recent immigrants to the United States. They reside in a small town along the Gulf, where a number of other Vietnamese immigrants have settled. Like many new members of the community, the Nguyens are learning to speak, read, and write English and are hoping to become naturalized citizens Blackboard scenario reactions associated with presentation and chapter (See appendix for grading rubric.)

Blackboard group discussions associated with presentation and chapter (See appendix for grading rubric.)

Crisis Paper (See appendix for grading rubric.

Midterm Exam Score

**Reflection Papers** 

Final Exam Score

2.F.3.g. effects of crises, disasters, and trauma on diverse individuals across the lifespan

#### 2.F.7.c

procedures for assessing risk of aggression or danger to others, selfinflicted harm, or suicide

#### 2.F.7.d.

procedures for identifying trauma and abuse and for reporting abuse

#### 5,D.2.h.

impact of crisis and trauma on individuals with disabilities 5.C.1.b. theories and models related to clinical mental health counseling 2.F.5.k. strategies to promote client understanding of and access

What additional information do you need to determine whether the Nguyens are in crisis?	
What resources would you link this family to?	
What factors will predict the outcome for this family?	
Respond to the following questions in the discussion board forum:	
Why do you think it is important to practice asking the question, "Are you having thoughts of suicide?"	
How do you feel about using the word suicide, or about looking someone in the eye and asking him or her directly about suicide?	
What are some other equally direct and nonjudgmental ways that you could ask about someone's intention to self- injure?	
In the Discussion Board forum, analyze the scenario describing the information Janice (school counselor) and her client Mark's suicide ideation and answer the following questions:	

What should Janice do?	
What questions should she ask?	
What process should she follow?	
Are there any special considerations since they are in a school setting?	
In the Discussion Board forum, analyze Sherry's case and answer the following questions:	
Does Sherry's experience meet the definition of sexual assault? Why?	
What are some of the additional problems Sherry might develop resulting from her sexual assault?	
Keeping these circumstances in mind, how would you proceed to work with Sherry?	
What are the legal and ethical guidelines that will drive your work with Sherry?	
What are the legal and ethical guidelines that will drive your work with Sherry?	

		Respond to the following in the discussion board forum: Provide an explanation for why IPV is underreported. Discuss the impact of diverse cultural identities on IPV reporting. Respond to the following questions in the discussion board forum: A mental health counselor was called to the emergency room to assist with a client (an active drug user) who arrived in crisis. Discuss some of the issues the counselor may need to consider to effectively manage this situation •Complete assigned readings and blackboard assignments and respond to the questions posed in the blackboard discussion and blogs. •Post two peer responses to enhance group discussions.		
6. Students will be able to compare and contrasts ethical and legal considerations for crisis intervention	5	Present PowerPoints for Required Readings: Chapters 3: Ethical and Legal Considerations in Crisis Counseling In the Discussion Board forum, answer the following question: Most experts agree that Intimate Partner Violence prevalence rates underestimate the actual	Blackboard scenario reactions associated with presentation and chapter (See appendix for grading rubric.) Blackboard group discussions associated with presentation and chapter (See	<b>5.C.2.I.</b> legal and ethical considerations specific to clinical mental health counseling

	<ul> <li>prevalence of IPV an explanation for is underreported the impact of divi- cultural identities reporting.</li> <li><b>Respond to the fithe discussion boo forum:</b></li> <li><b>Regarding Taraso</b> of Regents of the of California, exp this case has influ- practice and ethic in respect to pub protection. In wh might state laws from ethical code regarding duty to • Complete assign readings and blac assignments and the questions pos blackboard discus blogs.</li> <li>• Post two peer re- to enhance group discussions.</li> </ul>	or why IPV . Consider erse s on IPVgrading rubric.)Ollowing in bardCrisis Paper (Se appendix for grading rubric.Ollowing in bardMidterm Exam ScoreOff v. Board University lain how uenced cal codes lic hat ways diverge es o warn? hed ckboard respond to sed in the ssion andMidterm Exam Score	e
7. Students will gain knowledge and skills to apply several crisis intervention models to a variety of crisis situations	5 Present PowerPo Required Readin Chapters 4: Esser Intervention Skill Chapter 5: Risk A and Intervention: and Homicide Chapters 7: Intim Partner Violence Chapters 8: Sexua Chapter 9: Sexua Abuse/Sexual Vio Chapter 10: Emer Preparedness and in the Community	gs:scenario reactionntial Crisisassociated withs.presentation andssessmentchapter (See: Suicideappendix forgrading rubric.)grading rubric.)ateBlackboard grootal Assaultdiscussionslassociated witholencepresentation andrgencychapter (Seed Responseappendix for	and trauma on individuals with disabilities <b>5.C.1.b.</b> theories and models related to clinical mental health counseling <b>2.F.5.k.</b> strategies to

and Workplace		understanding
Chapters 11: Emergency	Crisis Paper (See	of and access
Preparedness and Response	appendix for	to a variety of
in Schools and Universities	grading rubric.	community-
Chapter 13: Military		based
Deployment and		resources
Reintegration Issues	Midterm Exam	<b>2.F.3.g.</b> effects
Nemtegration issues	Score	of crises,
In the Discussion Board		disasters, and
forum, analyze following	<b>Reflection Papers</b>	trauma on
the case study of and		diverse
answer the following	Final Exam Score	individuals
-		across the
questions:		
The Nguyens: A Natural		lifespan
Disaster Affects a Family		2.F.5.g. essential
System		
Vin and Li Nguyan ara		interviewing,
Vin and Li Nguyen are		counseling,
recent immigrants to the		and case
United States. They reside		conceptualizati
in a small town along the		on skills
Gulf, where a number of		5.C.2.l.
other Vietnamese		legal and
immigrants have settled.		ethical
Like many new members of		considerations
the community, the		specific to
Nguyens are learning to		clinical mental
speak, read, and write		health
English and are hoping to		counseling
become naturalized citizens		2.F.5.I. suicide
of the United States		prevention
someday. After arriving in		models and
the United States, the		strategies
Nguyens invested all of		
their money in an old		2.F.7.c.
shrimp boat in order to		procedures for
support themselves by		assessing risk
selling their daily catch to		of aggression
local seafood processing		or danger to
facilities.		others, self-
		inflicted harm
Recently, the shrimp boat		or suicide
was heavily damaged, and		5.C.2.f. impact
the seafood processing		of crisis and

<ul> <li>facilities were destroyed by a hurricane. Subsequently, the Nguyens had no income for quite a while. With limited income and no health insurance, they relied on the county department of public health for prenatal care when Li became pregnant. Li's pregnancy progressed normally; however, her daughter was born with spina bifida. As you read this chapter, try to conceptualize the Nguyens' situation according to the crisis models presented.</li> <li>What stressors have occured in the lives of the Nguyens?</li> <li>Beyond the initial and provoking stressor event, are there additional stressors that this family must address?</li> <li>What additional information do you need to determine whether the Nguyens are in crisis?</li> <li>What resources would you link this family to?</li> <li>What factors will predict the outcome for this</li> </ul>	trauma on individuals with mental health diagnoses <b>2.F.5.m.</b> crisis intervention, trauma- informed, and community- based strategies, such as Psychological First Aid.
link this family to? What factors will predict	
What stressors have occured in the lives of the Nguyens?	

Beyond the initial and provoking stressor event, are there additional stressors that this family must address?

What additional information do you need to determine whether the Nguyens are in crisis?

What resources would you link this family to?

What factors will predict the outcome for this family?

# Respond to the following questions in the discussion board forum:

Why do you think it is important to practice asking the question, "Are you having thoughts of suicide?"

How do you feel about using the word suicide, or about looking someone in the eye and asking him or her directly about suicide?

What are some other equally direct and nonjudgmental ways that you could ask about someone's intention to selfinjure?

What has been your experience with suicide,

both personally and professionally? Consider what you do and do not know about working with a client in a suicidal crisis or emergency. What more do you need to know before you work with a client who is suicidal?

In the Discussion Board forum, analyze the scenario describing the information Janice (school counselor) and her client Mark's suicide ideation and answer the following questions:

What should Janice do?

What questions should she ask?

What process should she follow?

Are there any special considerations since they are in a school setting?

In the Discussion Board forum, analyze Sherry's case and answer the following questions:

Does Sherry's experience meet the definition of sexual assault? Why?

What are some of the additional problems Sherry might develop resulting from her sexual assault? Keeping these circumstances in mind, how would you proceed to work with Sherry?

What are the legal and ethical guidelines that will drive your work with Sherry?

Respond to the following questions in the discussion board forum:

What are the advantages and disadvantages of closed and open questions in crisis situations?

Discuss why counselors should avoid using leading questions and "why" questions.

Respond to the following questions in the discussion board forum:

A mental health counselor was called to the emergency room to assist with a client (an active drug user) who arrived in crisis. Discuss some of the issues the counselor may need to consider to effectively manage this situation.

Respond to the following in the discussion board forum:

		Identify the differences between Psychological First Aid (PFA) and Critical Incident Stress Management (CISM). Also, provide insight into which of these models you prefer and explain why. Would you choose a different method for a school or university setting than for a community setting? •Complete assigned readings and blackboard assignments and respond to the questions posed in the blackboard discussion and blogs. •Post two peer responses to enhance group discussions.		
8. Students will gain knowledge of interfaces that effectively work with relevant personnel, school personal, other community agencies, and client support networks during times of crisis	5	Present PowerPoints for Required Readings: Chapters 1: Overview of Crisis Intervention Chapter 10: Emergency Preparedness and Response in the Community and Workplace Chapters 11: Emergency Preparedness and Response in Schools and Universities In the Discussion Board forum, analyze the case presented and answer the following questions: In the The Nguyens: A Natural Disaster Affects a Family System	Blackboard scenario reactions associated with presentation and chapter (See appendix for grading rubric.) Blackboard group discussions associated with presentation and chapter (See appendix for grading rubric.) Crisis Paper (See appendix for grading rubric.	5,D.2.h. impact of crisis and trauma on individuals with disabilities 5.C.1.b. theories and models related to clinical mental health counseling 2.F.5.k. strategies to promote client understanding of and access to a variety of community-

Vin and Li Nguyen are recent immigrants to the United States. They reside in a small town along the Gulf, where a number of other Vietnamese immigrants have settled. Like many new members of the community, the Nguyens are learning to speak, read, and write English and are hoping to become naturalized citizens of the United States, the Nguyens invested all of their money in an old shrimp boat in order to support themselves by selling their daily catch to local seafood processing facilities. Recently, the shrimp boat was heavily damaged, and the seafood processing facilities. Recently, the shrimp boat may haurricane. Subsequently, the Nguyens had no income for quite a while. With limited income and no health insurance, they relied on the county department of public health for prenent of public health for prenatal care when Li became pregnant. L's pregnancy progressed normally; however, her daughter was born with spina bifida. As you read this chapter, try to conceptualize the Nguyens'			
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situation according to the crisis models presented. What stressors have occured in the lives of the	
Nguyens? Beyond the initial and provoking stressor event, are there additional stressors that this family must address?	
What additional information do you need to determine whether the Nguyens are in crisis?	
What resources would you link this family to? What factors will predict the outcome for this family?	
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What factors will predict the outcome for this family?In the Discussion Board forum, analyze the scenario describing the information Janice (school counselor) and her client Mark's suicle ideation and answer the following questions:What should Janice do?What questions should she ask?What process should she follow?Are there any special considerations since they are in a school setting? Respond to the following in the discussion board forum:Identify the differences between Psychological First Aid (PFA) and Critical Incident Stress Management (CISM). Also, provide insight into which of these models you prefer and explain why. Would you choose a different method for a school or university setting?		
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		Respond to the following in the discussion board forum: What resources or referrals would be helpful to leave with individuals to whom you are giving the death notification? •Complete assigned readings and blackboard assignments and respond to the questions posed in the blackboard discussion and blogs. •Post two peer responses to enhance group discussions.		
9. Students will be able to identify and respond to stressors faced by crisis intervention workers	5	<ul> <li>Present PowerPoints for Required Readings: Chapters 2: Safety and Self-Care in Crisis Situations</li> <li>Respond to the following in the discussion board forum:</li> <li>To prevent secondary trauma or burnout, counselors should consider implementing self-care strategies. Please discuss the particular need for self care when dealing with crisis situations and what type of self care strategies you can use to keep your self healthy for yourself and your clients</li> <li>Complete assigned readings and blackboard assignments and respond to the questions posed in the</li> </ul>	Blackboard scenario reactions associated with presentation and chapter (See appendix for grading rubric.) Blackboard group discussions associated with presentation and chapter (See appendix for grading rubric.) Crisis Paper (See appendix for grading rubric. Crisis Paper (See appendix for grading rubric.	<b>2.F.1.I.</b> self-care strategies appropriate to the counselor role

10. Students will be able to address issues related	2 5	<ul> <li>blackboard discussion and</li> <li>blogs.</li> <li>Post two peer responses</li> <li>to enhance group</li> <li>discussions.</li> <li>Present PowerPoints for</li> <li>Required Readings:</li> </ul>	Final Exam Score Blackboard scenario reactions	<b>2.F.5.k</b> . strategies to
to death notifications and grief processes with survivors of crises.		Chapters 12: Grief and Loss Chapter 14: Death Notifications <b>Respond to the following in</b> <b>the discussion board</b> <b>forum:</b> What resources or referrals would be helpful to leave with individuals to whom you are giving the death notification? •Complete assigned readings and blackboard assignments and respond to	associated with presentation and chapter (See appendix for grading rubric.) Blackboard group discussions associated with presentation and chapter (See appendix for grading rubric.) Crisis Paper (See	promote client understanding of and access to a variety of community- based resources
		the questions posed in the blackboard discussion and blogs. •Post two peer responses to enhance group discussions.	appendix for grading rubric. Midterm Exam Score Reflection Papers Final Exam Score	

Activity Program SLOs	Course Objectives	CACREP Outcomes Assessed	Texas Education Agency Standards Assessed	Percentage of Final Grade
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Two Reflection Papers	SLO5	1,2,3,4,6, 10,12	2.F.3.g, m, d; 5.C.2.f;	I: (6), (8); II: (2), (5); III: (4); V: (1), (3), (4), (5); VI: (3)	10% Pass/fail
Blackboard Discussion Boards: 1) Reading and posting reactions on Discussion Boards 2) Posting responses to two classmate reactions	SLO5	1,2,3,4,5,6,7,8, 9,10,11,12	2.F.3.g, m, d; 5.C.2.f; 5.C.2.a	I: (6), (8); II: (2), (5); III: (4); V: (1), (3), (4), (5); VI: (3)	30% Pass-fail
Midterm and Final Exams	SLO2 SLO3 SLO5	1,2,3,4,5,6,7,8, 9,10,11,12	2.F.1.b., 2.F.1.c., 2.F.3.g., 2.F.5.c., 2.F.5.k., 2.F.5.l., 2.F.5.m., 2.F.7.c., 2.F.8.c., 2.F.8.d. 2.F.8.e., 5.C.1.b. 5.C.2.f., 5.C.2.i., 5.C.2.m.	I: (6), (8); II: (2), (5); III: (4); V: (1), (3), (4), (5); VI: (3)	40%
Crisis Research Paper and Intervention Planning	SLO3 SLO5	1,2,3,4,5,6,7,8, 9,10,11,12	2.F.3.g, m, d; 5.C.2.f; 5.C.2.a	I: (6), (8); II: (2), (5); III: (4); V: (1), (3), (4), (5); VI: (3)	20%

#### Grading

A = 90 - 100 points B = 80 - 89 points C = 70 - 79 points D = 60 = 69 pointsF = 59 and below

**Late or missing work:** It is the responsibility of the student to contact the professor if work is expected to be turned in late. Missing work will be given a "0" for grading until

the student can submit the work or work out an alternative with the professor. Reasons for late or missing work must be valid and reviewed by the professor of record.

**REQUIREMENTS OF THE COURSE:** Students must demonstrate:

- A command of communication skills which permit online and face to face discussions which are clear and precise.
- Evidence of online class preparation which permits active participation during class discussions.
- Research skills which enable preparation for class sessions and assignments.
- Readiness to participate in online class discussions and activities.
- A full understanding of the intensity and magnitude of this subject. Some class sessions may be very intense and evoke a multiplicity of emotions.

**ATTENDANCE AND CLASS PARTICIPATION:** Successful performance in this class requires all students to attend class in an in-person and virtual manner as scheduled.

Weeks	Readings	Assignments	<b>Discussion Board</b>
Week #1	Chapters 1:		Introduction
Meet In Class	Overview of Crisis		
Thursday 8/24	Intervention		
Week #2	Chapters 2: Safety		DB #1
Online	and Self-Care in		
	Crisis Situations		
Week #3	Chapters 3: Ethical		DB #2
Online	and Legal		
	Considerations in		
	Crisis Counseling		
Week #4	Chapters 4:		DB #3
Online	Essential Crisis		
	Intervention Skills		
Week #5	Chapter 5: Risk	Personal	DB #4
Meet In Class	Assessment and	<b>Reflection Paper 1</b>	
Thursday 9/21	Intervention:	due	
	Suicide and		
	Homicide		
Week #6	Chapter 6:		DB #5
	Understanding and		
	Treating Substance		
	Use Disorders with		
	Clients in Crisis		

#### Class Schedule & Content Outline

Week #7	Chapters 7:	Review for	DB #6
Meet In Class	Intimate Partner	Midterm	<b>DD</b> #0
Thursday 10/5	Violence		
Week #8	Chapters 1-7	Midterm Exam	
In Class 10/12		Windter in Laum	
Week #9	Chapters 8: Sexual		DB #7
Online	Assault		
Week #10	Chapter 9: Sexual	Personal	DB #8
Online 10/26	Abuse/Sexual	Reflection Paper 2	<b>DD</b> #0
	Violence	due Thursday	
	, ioioiioo	10/26	
Week #11	Chapter 10:		DB #9
Online 11/2	Emergency		
	Preparedness and		
	Response in the		
	Community		
	and Workplace		
Week #12	Chapters 11:		DB #10
Online 11/9	Emergency		
	Preparedness and		
	Response in		
	Schools		
	and Universities		
Week #13	Chapters 12: Grief	<b>Crisis Research</b>	DB #11
Online 11/16	and Loss	Paper due	
Week #14	Chapter 13:		DB #12
Online 11/23	Military		
	Deployment and		
	Reintegration Issues		
Week #15	Chapter 14: Death	<b>Review for Final</b>	
Meet In Class	Notifications	Exam	
11/30			
Week #16		Final Exam	
In Class			
Thursday 12/7			

#### **UNIVERSITY POLICIES**

#### \*Six Drop Policy:

The following provision does not apply to students with Texas public college or university credits prior to Fall 2007. The Texas Senate Bill 1231 specifies the number of course drops allowed to a student without penalty. After a student has dropped six courses, a grade of QF will normally be recorded for each subsequent drop. Additional information on Senate Bill 1231 is available at the Registrar's Office at (361) 593-2811 and at http://www.tamuk.edu/registrar/drop policy.html.

#### \*Students with Disabilities

The Americans with Disabilities Act (ADA) is a federal anti-discrimination statute that provides comprehensive civil rights protection for persons with disabilities. Among other things, this legislation requires that all students with disabilities be guaranteed a learning environment that provides for reasonable accommodation of their disability. If you believe you have a disability requiring an accommodation please contact the Disability Resource Center (DRC) as early as possible in the term at (361) 593-2904. DRC is located in the Life Service and Wellness building at 1210 Retama Drive.

\*Classroom Conduct Expectations Students are referred to the *Student Code of* 

*Conduct* section of the <u>Student Handbook</u> (http://www.tamuk.edu/dean/dean\_files/studenthandbook.pdf).

Students are expected to assume individual responsibility for maintaining a productive learning environment and conduct themselves with the highest regard for respect and consideration of others. Ongoing or single behaviors considered distracting will be addressed by the faculty member initially, but if the behavior becomes excessive and the student refuses to respond to the faculty member's efforts, the issue will be referred to the Dean of Students. In the case of serious disruptive behavior in a classroom, the instructor will first request compliance from the student and if the student fails to comply, the instructor has the authority to ask the student to leave the classroom. The student is expected to comply with the instructor's request and may subsequently contest this action using procedures established by the department. If the student fails to leave after being directed to do so, assistance may be obtained from other university personnel, including the University Police Department. The incident shall be handled as an academic misconduct matter using established departmental procedures for academic misconduct to determine if the student should be allowed to return to the classroom.

#### \*Academic Misconduct

Students are expected to adhere to the highest academic standards of behavior and personal conduct in this course and all other courses. Students who engage in academic misconduct are subject to University disciplinary procedures. Students are expected to be familiar with the current Student Handbook, especially the section on academic misconduct, which discusses conduct expectations and academic dishonesty rules. Academic dishonesty includes but is not limited to:

1. Cheating: deception in which the student misrepresents that he/she has mastered information on an academic exercise that he/she has not mastered; giving or receiving aid unauthorized by the professor on assignments or examinations. Using unauthorized notes or study aids; allowing another party to do one's work/exam and turning in that work/exam as one's own; getting help from another party without the instructor's consent; submitting the same or similar work in more than one course without permission from the course instructors.

2. Aid of academic dishonesty: Intentionally facilitating any act of academic dishonesty. Tampering with grades or taking part in obtaining or distributing any part of a scheduled test.

3. Fabrication: use of invented information or falsified research.

4. Plagiarism: unacknowledged quotation, and/or paraphrase of someone else's work, ideas, or data as one's own in work submitted for credit. Failure to identify information or essays from the internet and submitting them as one's own work also constitutes plagiarism. Please be aware that the University subscribes to the Turnitin plagiarism detection service. Your paper may be submitted to this service at the discretion of the instructor.

5. Lying: deliberate falsification with the intent to deceive in written or verbal form as it applies to an academic submission.

6. Bribery: providing, offering or taking rewards in exchange for a grade, an assignment, or the aid of academic dishonesty.

7. Threat: an attempt to intimidate a student, staff or faculty member for the purpose of receiving an unearned grade or in an effort to prevent reporting of an Honor Code violation.

Other forms of academic misconduct include but are not limited to:

1. Failure to follow published departmental guidelines, professor's syllabi, and other posted academic policies in place for the orderly and efficient instruction of classes, including laboratories, and use of academic resources or equipment.

2. Unauthorized possession of examinations, reserved library materials, laboratory materials or other course related materials.

3. Failure to follow the instructor or proctor's test-taking instructions, including but not limited to not setting aside notes, books or study guides while the test is in progress, failing to sit in designated locations and/or leaving the classroom/ test site without permission during a test.

4. Prevention of the convening, continuation or orderly conduct of any class, lab or class activity. Engaging in conduct that interferes with or disrupts university teaching, research or class activities such as making loud and distracting noises, repeatedly answering cell phones/text messaging or allowing pagers to beep, exhibiting erratic or irrational behavior, persisting in speaking without being recognized, repeatedly leaving and entering the classroom or test site without authorization, and making physical threats or verbal insults to the faculty member, or other students and staff.

5. Falsification of student transcript or other academic records; or unauthorized access to academic computer records.

6. Nondisclosure or misrepresentation in filling out applications or other university records.

7. Any action which may be deemed as unprofessional or inappropriate in the professional community of the discipline being studied.

#### http://libguides.tamuk.edu/content.php?pid=161899&sid=2259633

#### \*Harassment/Discrimination

Texas A&M University-Kingsville does not tolerate discrimination on the basis of race, color, religion, national origin, age, disability, genetic information, gender, gender identity or sexual orientation (or any other illegal basis) and will investigate all complaints that indicate sexual harassment, harassment, or discrimination may have occurred. Sexual harassment and sexual assault are types of sex discrimination. Such sexual misconduct is unacceptable and will not be tolerated. Any member of the university community violating this policy will be subject to disciplinary action. A person who believes he/she has been the victim of sexual harassment or unlawful discrimination may pursue either the informal or the formal complaint resolution procedure. A complaint may be initially made to the Office of Compliance at (361) 593-4758, complainant's immediate supervisor, a department head, a supervisory employee, or the Dean of Students at (361)-593-3606 or the Office of Compliance at (361) 593-4758. Regardless of who the complaint is filed with, the Compliance Office will be notified of the complaint so it can be investigated.

### The following needs to be added ONLY on syllabi for classes that may involve a circumstance that could be harmful to an unborn child:

Any pregnant students, or students planning to become pregnant, should consult their health care provider to determine what, if any, additional precautions are needed, based on their individual situation. It is the responsibility of the student to communicate their needs to the faculty member or Office of Compliance as soon as possible in order for risk-reduction to begin when it can be most effective, and to determine if additional modifications are necessary. While the university cannot mandate that the student notify it that she is pregnant or is planning to become pregnant, the university strongly recommends that students do provide notification, so appropriate steps can be taken to ensure the health of both parent and child. To communicate health circumstances or to request additional information, please contact Karen Royal, Director of Compliance at karen.royal@tamuk.edu or (361) 593-4758.

#### Each Section of the Crisis Paper is Graded Using the Following Criteria: Grading Rubric for Crisis Paper-

CRITERIA		POOR		GOOD	EXCELLENT
Format/Layout (15%)	-	Poor use of	-	Most of the time	- Closely
- Structure		format and		followed format	followed all
- Presentation		layout		requirements	requirements
- Followed	-	5%	-	10%	- 15%
requirements					
noted in					
Syllabus i.e.					
Length, APA					
Style					
Content (50%)	-	Issues in the	-	Provides depth	- Depth analysis
5% Title page		proposed topic		analysis for most	of all issues
5% Abstract (learning		addressed poorly		of the issues	- All information
objectives)	-	Information	-	Information	provided is
5% Introduction to special topic		provided not		provided for the	relevant
and population/intervention		sufficient for the		most part is	- Sufficient issues
need		topic		sufficient	addressed
5% Brief literature review	-	Information	-	Information	- 50%
		provided not		provided for the	
about previous research		necessary for the topic		most part is relevant	
10% Connection between		<b>30%</b>		40%	
theory and intervention need	-	30%	-	4070	
(applying theory into practice)					
5% Implications for counselors					
5% Implications for research					
5% conclusion					
5% references					
Quality of Writing (20%)	-	Not well written	-	Well written for	- Well written
- Clarity of	-	Many spelling		the most part	from cover to
sentences &		errors	-	Minimal	cover
paragraphs	-	Many grammar		spelling,	- No spelling,
- No errors in		errors		grammar errors	grammar, or use
spelling,	-	Poor use of	-	Minimal English	of English
grammar		English		errors	errors
- Good use of	-	Incoherent	-	For the most part	- Coherent, clear,
English	-	Lacks clarity		organized well	and well
- Organization of	-	5%		and coherent	organized
ideas/coherent			-	10%	- 20%
References (15%)	-	Use of	-	Most references	- All references
- Good use of		Wikipedia		used relevant to	relevant
references	-	Less than 5		the topic	- All references
- Scholarly level		references	-	Most are	scholarly
- Used effective in	-	Not cited		scholarly	- Met minimum
the narrative		correctly	-	Minimum of 5	number of
- APA style in	-	Not listed using		references	references
reference list & citations		APA style	-	For the most part	- All references
citations	-	Not scholarly		used effectively, cited well	used, cited, and
	-	Not relevant		Correct use of	listed
	-	5%	-		effectively
				APA style in	- 15%
				listing references	
			-	10%	I]

#### **DB** Reaction Rubric

#### Superior (90-100% of the assigned points): 27-30 points (a minimum of 10 sentences)

- Discussion contributions are submitted according to the specifications of the assignments and are posted by the due date.
- Language is clear, concise, and easy to understand. Uses terminology appropriately, is logically organized, and adapts APA format.
- Discussion contributions provide evidence that the learner has read the assigned readings thoroughly and has considered a sampling of colleagues' postings by synthesizing key comments and ideas when applicable.

#### Sufficient (80-89% of the assigned points): 24-26 points (a minimum of 10 sentences)

- Discussion contributions are not posted by the due date and/or are not submitted according to the specifications of the assignments.
- Discussion contributions are adequately written, but some content may be inaccurate. Discussion contributions demonstrate some depth of understanding of the issues and show that the learner/trainee has absorbed general principles and ideas presented in the course, although viewpoints and interpretations are not always thoroughly supported.
- Discussion contributions provide evidence that the learner/trainee has considered at least some colleagues' postings and synthesized key comments and ideas when applicable, but it appears as though all postings have not been reviewed.

#### Minimal (70-79% of the assigned points): 21-23 points (a minimum of 10 sentences)

- Discussion contributions are not posted by the due date and/or are not submitted according to the specifications of the assignments.
- Discussion contributions are not adequately written and/or APA format is not used.
- Discussion contributions do little to enhance the quality of interaction and rarely include questions or comments that stimulate critical thinking and learning.
- Discussion contributions demonstrate a minimal understanding of concepts presented, tend to address peripheral issues, and are somewhat accurate but with some omissions and/or errors. Key principles are not integrated into the response, or if key principles are presented, there is no evidence the learner/trainee understood the core ideas.
- Discussion contributions do not provide evidence that the learner/trainee has read course learning materials and postings do not incorporate key comments and ideas presented by colleagues.

#### Inadequate (60-69% of the assigned points): 18-20 points

#### No credit will be awarded if some or all of the following conditions apply:

- Discussion contributions are posted over three weeks late and/or do not address the requirements of the discussion prompts.
- Discussion contributions contain only nine sentences or less than nine sentences.
- Discussion contributions are poorly written, terms are used incorrectly; and/or APA format is not used.
- Discussion contributions do not contribute to the quality of interaction and do not include questions or comments that stimulate critical thinking and learning.
- Discussion contributions do not demonstrate an understanding of the concepts presented in the course, do not address relevant issues, and/or are inaccurate.
- Discussion contributions do not provide evidence that the learner/trainee has read course learning materials and/or considered colleagues' postings.

#### **DB Response Rubric**

### Superior (9-10 points; a minimum of three sentences per post; <mark>a minimum of two peer responses</mark>)

- Responses are submitted according to the specifications of the assignments and are posted by the due date.
- Responses significantly enhance the quality of peer interactions (e.g., illustrate a point with personal/professional examples demonstrating application of principles from readings, suggest new perspectives on an issue, and pose thought-provoking questions), provide constructive feedback to colleagues, and raise opposing viewpoints in a polite manner.
- Responses contribute to the quality of interaction (e.g., illustrate a point with personal/professional examples, suggest new perspectives on an issue, pose relevant questions), provide constructive feedback to colleagues, and raise opposing viewpoints in a polite manner but response is not well developed or integrated.

#### Sufficient (8 points) (a minimum of three sentences per post; <mark>a minimum of two peer</mark> <mark>responses</mark>)

- Responses are not posted by the due date and/or are not submitted according to the specifications of the assignments.
- Responses are adequately written, but the content does not adequately address peer posts or does not promote peer interactions (e.g., not adequately respond to peer reactions), provide criticism instead of constructive feedback to colleagues, and raise opposing viewpoints in an impolite manner.

### Minimal (7 points) (a minimum of three sentences per post; <mark>a minimum of two peer responses</mark>)

- Responses are not posted by the due date and/or are not submitted according to the specifications of the assignments.
- Responses are not adequately written and/or APA format is not used.
- Responses degrade peer sharing, disrespect peer interactions, or raise opposing viewpoints in an offensive manner.

#### Inadequate (6 Points)

#### No credit will be awarded if some or all of the following conditions apply:

- Responses are posted over three weeks late and/or do not address the requirements of the discussion prompts.
- A response contains only two sentences or less than two sentences.
- Do not respond to a minimum of two peers.
- Responses are poorly written, terms are used incorrectly; and/or APA format is not used.
- Responses negatively affect the quality of peer interactions or professionalism.