

CAA CONTACT

Concerns and questions relative to the academic and clinical training issues of the CSDO's accredited program should be directed to the Program Chair. Students may also contact:

American Speech-Language-Hearing Association,
Council on Academic Accreditation (CAA)
2200 Research Boulevard,
Rockville, MD 20850-3289,
Telephone 301-296-5700.

Procedures for Complaints to the CAA Against Graduate Education Programs:

A complaint about any accredited program or program in Candidacy status may be submitted by any student, instructional staff member, speech-language pathologist, audiologist, and/or member of the public.

Criteria for Complaints

Complaints about programs must:

- a. be against an accredited educational program or program in candidacy status in audiology or speech-language pathology and/or audiology,
- b. relate to the Standards for Accreditation of Entry-Level Graduate Education Programs in Audiology and Speech-Language Pathology (<http://www.asha.org/Academic/accreditation/accredmanual/section3.htm>), and
- c. include verification, if the complaint is from a student or faculty/instructional staff member, that the complainant exhausted all pertinent institutional grievance and review mechanisms before submitting a complaint to the CAA.

All complaints must be signed and submitted in writing to the

Chair, Council on Academic Accreditation in Audiology and Speech-Language Pathology,
American Speech-Language-Hearing Association,
2200 Research Boulevard #310,
Rockville, Maryland 20850.

The complaint must clearly describe the specific nature of the complaint and the relationship of the complaint to the accreditation standards, and provide supporting data for the charge. The complainant's burden of proof is a preponderance or greater weight of the evidence. Complaints will not be accepted by email or facsimile.

Additional information can be located on the ASHA web site, specifically at:

<http://www.asha.org/academic/accreditation/accredmanual/>

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