iTech Helpdesk

How to Access Student E-Mail

For Current Students ONLY!

If you require any assistance with these instructions please call the Help Desk at 361-593-4357.

Enter your User Name. (example: kuabc000)
Enter your password. (If you have not changed your password or do not know what it is, please see the instructions on How to Change Your Password)

Click on the "E-Mail" icon. A new window will open.

*NOTE: If you are using Internet Explorer 10, you need to run it in Compatibility Mode.
Mac/Apple users: Safari does not work with JNet student e-mail. Use Mozilla Firefox instead.

2. You now have access to your student e-mail account! Anytime you login to JNet and click on your, "E-Mail" icon, your e-mail will come right up!