A recent update to Java is causing some TTVN WebMeeting users to have difficulty accessing classes and meetings. This issue has been brought to the attention of Saba.

If you have problems accessing a TTVN WebMeeting event, please try the following:

**WINDOWS USERS**

Try reducing your Java security setting to Medium. To do this:
- Go to Windows Control Panel
- Find the Java Control Panel application and click to open it
- Click on the Security tab at the top of the Java Control Panel
- Reduce the Security setting from the default High to Medium
- Click OK
- Try to enter your TTVN WebMeeting Event again

**MAC USERS**

Try reducing your Java security setting to Medium. To do this:
- Click on the Apple icon in the upper left corner of your screen
- Select System Preferences
- Click on the Java icon to access the Java Control Panel
- Click on the Security tab at the top of the Java Control Panel
- Reduce the Security setting from the default High to Medium
- Click OK
- Try to enter your TTVN WebMeeting Event again