iTech Helpdesk

How to Change Your Password

If you require any assistance with these instructions please call the Help Desk at 361-593-4357.

***Please Note: You will need to know your Banner ID, date of birth, and last 4 digits of your social security number. For student e-mail password resets, please call the Help Desk.****

1. Go to http://password.tamuk.edu

2. Next to “BannerID”: enter your Banner ID Number (ex: K00******). *If you do not know your BID Number, log onto Blue & Gold to retrieve it. (Use your Social Security Number)

3. Next to “Birthdate”: enter your “birth date” using 6 digits with no dashes (mmddyy). Click the “Next” button to continue.

4. Next to “Last 4 digits of SSN”: enter the last four digits of your social security number.

5. If you do not have a social security number, (International Students, etc.), or if you see this screen, enter the first two letters of your, “Last Name”.
6. In this last screen, please note your User Name and student e-mail by looking at the “TAMUK User Name and E-mail Address fields”. Click on “Reset Active Directory Password” to change your password.

7. In this screen, please note the requirements to change your password.
8. If all options light up green and you enter a good matching password then the, “Change Password” button will appear and will allow you click on it.

Note: you only need 3 out of 4 first options for a complete password reset.