New faces in iTech

We are proud to announce the newest additions to the iTech team.

Lonnie Nagel, Associate CIO
Lonnie comes to iTech from Missouri where he served as Technical Director.

Nathaniel Chisley, Jr., Network Engineer II
Nathaniel was working as a network engineer prior to his arrival to Texas from Mississippi.

Kevin Jimenez, Network Engineer I
Kevin is a native of Riviera, Texas and was a student worker with iTech.

Mario Muñoz, Systems Analyst I
Mario is originally from Falfurrias and worked in Corpus Christi, Texas.

JNET, Your campus information source

Inside JNET you will find university information and announcements, Library Assistance, Athletics, Blackboard Learn, Tech Help, Human Resources Single Sign On, Campus News, Announcements and so much more. All campus announcements will now be distributed through JNET announcements rather than mass email. News on events and activities will be posted in this internal area to keep you up to date with the most current university information.

We will randomly pick daily winners from those who have logged into JNET between July 25th and August 31st. Daily winners will be entered into the final drawing for a grand prize! Log in to JNET each day to keep informed of what’s going on and improve your chances to win.

JNET Login Credentials: The login information (username and password) is the same that is used for logging into your computer or email. *See list of credentials on page 2.

SafeConnect Wireless Credentials

To use the wireless network you must sign in via SafeConnect. SafeConnect helps protect the TAMUK network and user from virus outbreaks by checking for updates on antivirus programs and O/S software. *See credentials on page 2.

JavNET2 Wireless Zone

iTech has now installed an additional wireless network in Mesquite West, College of Business and the Library to help handle the additional network traffic that mobile devices bring. The Hotspots are indicated by a JavNET2 icon as shown to the left.

Email as official form of communication

Texas A&M University-Kingsville (TAMUK) provides many computing and network resources for use by students, faculty, staff. Members of the University community are required to use electronic mail (E-Mail) to facilitate the exchange of useful information. TAMUK E-Mail is the official form of communication between the university faculty, staff, and students. It is the responsibility of faculty, staff and students to check their university email.
PC Refresh

For the next phase of PC refresh, we will be receiving the Dell Optiplex 790. This year we will be increasing the computer's resources in order to keep up with new software requirements and our five year refresh cycle. The next generation Optiplex 790 will come standard with i5 processor, 8GB RAM, 250GB hard drive, 19 inch monitor, Win 7 Pro, MS Office 2010, and a five year warranty. This will be the new standard desktop for TAMUK. Please remember that the Optiplex is a business class desktop and not a consumer grade desktop that is less reliable.

As for laptops, the Latitude E6420 is the current TAMUK standard configured with i5 processor, 4GB RAM, 320GB hard drive, 9 Cell battery, Win 7 Pro, MS Office 2010, and a four year warranty. Laptops are not as durable so the refresh cycle will be four years.

To request a desktop computer submit a ticket to iTech Support Services with the property tag number to determine eligibility for replacement.

Password Reset

iTech implemented a self-service password reset application last fall to provide the ability for faculty, staff and students determine their TAMUK user name and email address as well as reset their password. The application validates your identity by verifying your Banner ID (K number), birthdate, and last four digits of your SSN. Once validated, the application will display your email address and TAMUK user name, and allow you to change your password. This username and password is used for JNET, staff/faculty email, javNET wireless access, computer login, and Blackboard. The application enforces the use of strong passwords with a mix of capital letters, numbers and special characters. See iTech website for more information.

Classroom Projector Refresh

This summer iTech initiated the classroom media standardization model. Classrooms across campus were identified to update and standardize room projectors and media. Room eligibility was determined by technology age, room utilization and working condition. The project will continue through the beginning of the Fall semester to update as many rooms as possible to achieve a high quality technical experience.

iTech August 2012 Calendar

iTech is here to support your technical endeavors with professional development, hands-on training, online modules, manuals, and one to one support. Please check in JNET for your monthly iTech Service Calendar for upcoming sessions and events.

WELCOME WEEK ACTIVITIES: August 27th - 31st

11:30 - 1:30pm: Student Union Building and Dining Hall—Traveling Technology Team (T3) will be answering questions related to all of iTech Services with our mobile unit.

8am - 5pm: Open Lab hours for Faculty and Staff in Library 212

Please join us for any questions concerning JNET, Blackboard, Centra, and any other iTech Services.

Campus University Credentials

Using the JNET portal will save you from having to remember a lot of your logins. However, just in case... here is a handy list.

JNET
Username: kuabc0##
Password: K000###*

JavNET1&2 Wi-Fi
Password: tamukjavelinas

Safe Connect
Username: kuabc0##
Password: K000###*

Blackboard Learn
Username: kuabc0##
Password: K000###*

Email (Faculty / Staff)
Username: kuabc0##
Password: K000###*

iTech Support Services
Username: fname.lastname@tamuk.edu
Password: K000###*

*Default until you change it