



# iTech Helpdesk

## How to Obtain Your User Name

*If you require any assistance with these instructions please call the Help Desk at 361-593-4357.*

**\*\*\*Please Note: You will need to know your Banner ID, date of birth, and last 4 digits of your social security number.\*\*\***

1. Go to <http://password.tamuk.edu>
2. Enter your “**Banner ID**”: (ex: K00\*\*\*\*\*).  
\*If you do not know your Banner ID, log onto [Blue & Gold](#) to retrieve it.
3. Enter your “**Birthdate**”: using 6 digits with no dashes (mmddyy).  
Click “**Next**” to continue.

4. In this next screen, enter the last four digits of your social security number in the area labeled, “**Last 4 digits of SSN**”.

5. If you do not have a social security number, or if you see this page, enter the first two letters of your, “**Last Name**”.

6. In this last screen, please note your User Name and Student E-mail by looking at the “**TAMUK User Name and E-mail Address fields**”.

Texas A&M University  
Kingsville

iTech  
Account Management

Account Management

Account Details  
TAMUK User Name: KGJD2000  
TAMUK E-Mail Address: student.test@students.tamuk.edu

[Reset Active Directory Password](#)  
[Log Off](#)

Do not use the browser's back, forward, or refresh buttons.  
Doing so will require you to verify your identity again.



TEXAS A&M  
KINGSVILLE